

THE ELMS MEDICAL PRACTICE

AGENDA

**Patient Participation Group
The Elms Medical Centre
Tuesday 16 Sept 2025
2pm**

Present RC CC HO JB

1. Apologies. MG.
2. Minutes of Previous Meeting.
3. Matters Arising.
COVID vaccination program. HO explained PCN strategy for delivering COVID and influenza vaccine this autumn.
Additional capacity for winter. No information as yet for a scheme this year.
ARRS GP. Previous attempted recruitment was unsuccessful. The practice intends to place a further advert.
Building plans. RC and CC provided information on various building plans across the Peninsula.
4. eConsult: Total Triage.
The practice has an obligation to allow online access to patients during core hours, i.e 8am to 6:30pm, from 1/10/25. There was some discussion about older patients not having access to technology to submit online requests. Our traditional methods of communication with the practice are still available, and these patients will be able to attend the surgery personally or telephone, in which the requests will be converted to eConsult Lite forms. The initiative will mean that all incoming requests are triaged and then dealt with appropriately and according to clinical priority.
5. Primary Care Network (PCN). Leng Review: PAs.
Leng review discussed. This relates to the post of physician associate. The role has been renamed physician assistant. The key change in terms of work is a switch from undifferentiated work to differentiated, and this is contingent on triage by senior clinicians. The PCN currently has 1 physician assistant.
6. Education. KMMS.
Education at the practice now covers medical students in years 1, 2, and 4 from KMMS. In addition, we currently have 4 GP trainees consisting of 2 ST2 doctors and 2 ST3 doctors.
7. PCN priorities: IIF – highest risk group: NEWS2, SPLW, SMR, ReSPECT, Telephones.
The PCN is currently undertaking a piece of work with the most frail and highest risk patients as identified by a stratification software tool. The intention is to record a NEWS2 score, refer to a social prescriber, undertake a structured medication review, complete a ReSPECT form and allow priority telephone access. This data will be audited in March.
8. Pancreatic cancer case finding.
This initiative is going ahead and will attempt to identify diagnoses of pancreatic cancer in patients recently diagnosed with diabetes.
9. Any Concerns or Queries.
RC raised issues regarding access and appointment availability, which will hopefully improve with the introduction of total triage.
Resources and buildings were discussed.
Education of children in schools in terms of CPR was also discussed.
10. Any Other Business.
None.
11. Date of Next Meeting.
To be confirmed.